Coburg Superules Football Club

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PO Box 145, COBURG 3058

DIRECT DEBIT REQUEST

Customer Name: D.O.B.: Reference #

Customer Address:

Email: Phone:

* If debit exceeds $1,000 per month the customer's full name, DOB, address & phone MUST be supplied along with a valid photo ID (Passport or drivers licence)

I/We request Pay Advantage® ABN 38 749 739 150, User Id 378093 to debit funds from the nominated account according to the below schedule.

One Off — *Debit Date* __/__/__ — *One Off Amount* $ ____.__

Ongoing — *Start Date* __/__/__ — *Ongoing Amount* $ 50.00 — *Frequency* ☐ Weekly ☐ Fortnightly ☒ Monthly ☐ Quarterly

Stop Debiting The debit will continue on a recurring basis (until manually stopped) unless an end goal is specified below:

☒ Amount reached $ 3,000.00 *(Excluding any upfront amount)*

☐ Date reached __/__/__ *(No debits will occur after this date)*

Fees Setup new schedule $ Per debit $ 0.85 Per debit Failure/Dishonour $ 3.30

Account — *BSB* ____ — *Account* ____ — *Account Name* .....

* If debiting from a joint bank account, both signatures are required.

....
Date Date

Direct Debit Terms & Conditions

Changes to the initial terms can be made by contacting our client direct. Alternatively you can contact us direct on the details below.

Our commitment to you
This document outlines our service commitment to you, in respect of the Direct Debit Request (DDR) made between Pay Advantage®, our Client and You. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.

Initial terms of the arrangement
In terms of the Direct Debit Request made between us and signed by you, we undertake to periodically debit your nominated account for the agreed amount and term set out in the above schedule.

Drawing arrangements
The first drawing under this Direct Debit arrangement will occur on the nominated date above. Any drawing due on a non-business day will be debited to your account on the next business day following the scheduled drawing date. We will give you at least 7 days notice in writing when changes to the initial terms of the arrangement are made. This notice will include the new amount, frequency, next drawing date and any other changes to the initial terms. The agreement shall continue as per the Term listed above. At the end of the term we may continue to debit the account on a debit by debit basis unless notified in writing that you do not wish for this to occur.

Your rights

Changes to the arrangement
If you want to make changes to the drawing arrangements, these must be clearly outlined in writing and sent promptly to our client. Changes may include deferring a drawing, altering the schedule, stopping an individual debit, suspending the DDR or cancelling the DDR completely.

Enquiries
You should direct all enquiries first to our client and then to us, rather than to your financial institution. These should be made at least 7 working days prior to the next scheduled drawing date. All communication should include your full name and/or company name, the BSB/Account number we are debiting and return contact details. All personal customer information held by us will be kept confidential except information provided to our financial institution to initiate the drawing to your nominated account.

Disputes
If you believe a drawing has been initiated incorrectly, we encourage you to take the matter up directly with our client or us by lodging your concern in writing direct to our office. You will receive a refund of the drawing amount if we cannot substantiate the reason for the drawing.

Your commitment to us
It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this); and
- that on the drawing date there is sufficient cleared funds in the nominated account; and
- you advise us if the nominated account is transferred or closed.

If your drawing is returned or dishonoured by your financial institution, we will schedule your account to be re-drawn with the dishonoured amount on your next scheduled payment in addition to a dishonour fee as listed above which will be drawn together with any other due payments. Any transaction fees payable by us in respect of the above will be added to this debit. Should you cancel the Direct Debit Request (DDR), instruct your bank not to make payment or more than two (2) consecutive payments are dishonoured we may cancel this agreement and the remaining scheduled amount **plus** all penalty charges will be due and payable.

Direct debit services provided by PayAdvantage P 1300 641 310 | info@payadvantage.com.au | www.payadvantage.com.au